

# CARE NAVIGATION



**NHS**

Our receptionists are here to help you get to the right service.

Please don't be offended if they ask what the problem is when you call to make an appointment

The receptionist might suggest other professionals that could help you better such as:

- Opticians
- Pharmacist
- Nurse
- Family services
- Support groups

Visit our practice website to find out more about the full range of services available locally

## TRINTY MEDICAL CENTRE

When calling for an appointment please help our receptionists; they are here to help and support you so you get the best care you need. If you let them know what the problem is they can direct you to the best service available.

All the receptionists here are fully trained to navigate your care.